

How to setup Office 365 on iPhone using App Password

What is app password?

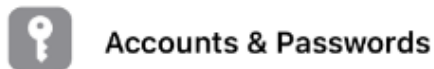
An **App password** is a 16-digit passcode that gives an **app** or device permission to access your Google Account. If you use 2-Step-Verification and are seeing a “**password incorrect**” error when trying to access your Google Account, an **App password** may solve the problem

If you have enable the App Password, setting up the email on iOS is the same step.

1. Go to Setting



2. Click Accounts & Passwords



3. Click on Add Account

Add Account

4. Choose Microsoft Exchange



5. Fill in all the details

Screenshot of a mobile app form for adding an Exchange account. The form has fields for Email, Description, and Exchange Device ID. The Email field contains 'example@entrustnetwork.com'. The Description field contains 'Exchange'. The Exchange Device ID field contains 'TC1CN8B8EIL72V1507982H5VEE4'. A keyboard is visible at the bottom of the screen.

Email: example@entrustnetwork.com (Use your own email address, above is just a dummy address)

Description: Exchange (Do not follow the Description from the picture, it is just a dummy address for you user to have a guideline on what to entered. Different account has different description)

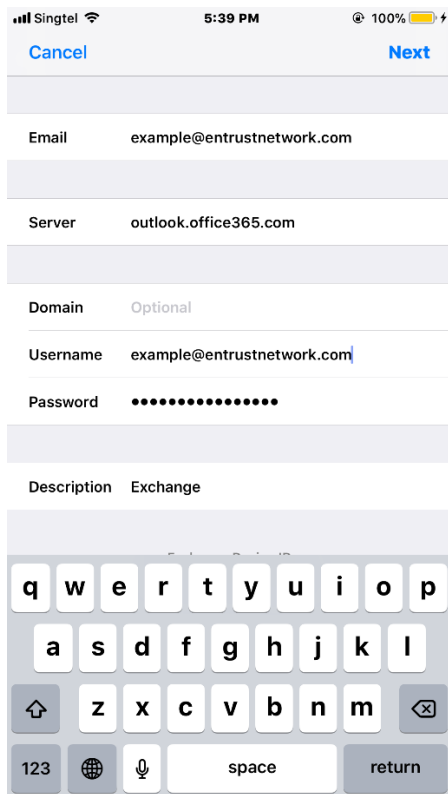
6. Click Next, then click “**Configure Manually**”.

Sign in to your
“entrustnetwork.com”
Exchange account using
Microsoft?
Your email address will be sent to
Microsoft to discover your Exchange
account information.

Configure Manually

Sign In

7. Entered all the details, click Save and let it verify



Screenshot of an iPhone email setup screen. The screen shows fields for Email, Server, Domain, Username, Password, and Description. The Email field contains 'example@entrustnetwork.com', the Server field contains 'outlook.office365.com', the Username field contains 'example@entrustnetwork.com', and the Password field is masked with dots. The Description field contains 'Exchange'. A keyboard is visible at the bottom of the screen.

Email: example@entrustnetwork.com (Use your own email address that you want to add in, this is just a dummy email for you user to have a guideline)

Server: outlook.office365.com (followed this server name, do not follow the server name on the picture) (sometimes it will generate the server name base on your email)

Domain: leave it blank

Username: example@entrustnetwork.com (This is your own email username, do not follow this example email)

Password: Your app password

Description: Exchange (Do not follow this description because different email has different description)

8. If verify successfully, enable the Mail and other (based on what you want to enable). Click Save and the email creation is done.

